

Case Study

Large Government Agency

distributes 40,000+ monthly cheques, remittance statements, T4s, and employee pay slips with precision.

Solution: Financial Automation
Industry: Government

40K+

CHEQUES DISTRIBUTED MONTHLY

20K+

EMAILS GENERATED MONTHLY

100%

ACCURACY RATING

1000s

BUSINESS RULES AUTOMATED

“ They were looking for a partner who could provide flexibility and responsiveness to their needs. We showed them we could handle their data with precision, compliance, and care.”

— MARK ELLIS, SENIOR MANAGER, TECH SERVICES

About the Organization

For this large government agency serving millions, processing tens of thousands of monthly payments accurately and on time is mission-critical. They needed a trusted partner to automate the secure transformation of ERP data into compliant, ready-to-distribute cheques.

Challenge

As part of its SAP implementation, the agency needed to reassess how financial documents were generated and distributed. Each month, more than 40,000 cheques and related documents required processing—all governed by thousands of complex business rules. These rules dictated everything from cheque inputs and formatting to regulatory compliance and data validation. They needed a solution to securely transform data into compliant, print-ready and digital outputs—accurately and on time.

Solution

WCD designed and custom-coded a data transformation solution tailored to the agency’s unique requirements. Our in-house development team built a system capable of ingesting ERP data, applying thousands of business rules, and generating cheques, remittance statements, T4s, and employee pay slips with precision.

The implementation included rigorous testing and a parallel production phase to validate outputs before going live. WCD also introduced a real-time dashboard, giving teams visibility into file status, production timelines, and urgent processing requests. Beyond automation, we helped establish processes to shift more vendors toward electronic distribution, reducing print volumes and improving sustainability.

Results

Emergency cheque runs that once took hours were reduced to 10 minutes. Service-level agreements are consistently met, ensuring payments are accurate and on time. Today, the agency operates a more agile, compliant, and transparent accounts payable workflow, supported by a trusted partner capable of managing complexity at scale.